

## CLAIMS

1        1. A computer with a data storage device including a computer usable  
2        medium having computer usable code to present a help window on a web page displayed  
3        on a monitor, the computer usable code comprising:

4              first computer readable code to present on the monitor a web page  
5              obtained from a server;

6              second computer readable code to receive a help signal for the web page;

7              third computer readable code to allocate a portion of the monitor for a  
8        help window, in response to the help signal; and

9              fourth computer readable code to present information in the help window  
10      pertaining to the web page, wherein the information in the help window describes  
11      how to accomplish functions in the web page.

12        2. The computer of Claim 1, wherein the help window is displayed  
13      simultaneously on the monitor with at least a portion of the web page.

14        3. The computer of Claim 1, wherein the help window includes a help frame,  
15      and a table of contents frame contiguous to the help frame and pertaining thereto.

16        4. The computer of Claim 3, wherein the help window further includes a  
17      navigation frame contiguous to at least one of the table of contents frame and the help  
18      frame.

19        5. The computer of Claim 1, wherein the third and fourth computer readable  
20      code means are obtained from the server.

21        6. The computer of Claim 5, wherein the information in the help window is  
22      obtained by the computer in a file from the server.

1           7. The computer of Claim 5, wherein the table of contents frame presents  
2           hypertext links to hypertext help files pertaining to the web page.

1           8. In a user computer connected via a network to a server, the user computer  
2           comprising:

3                 a browser to present a web page from the server on a monitor; and  
4                 computer readable code to present a help window on the monitor, the help  
5                 window containing information pertaining to the web page from the server  
6                 computer and not to the browser means, wherein the information in the help  
7                 window describes how to accomplish functions in the web page.

1           9. The user computer of Claim 8, wherein the user computer readable code  
2           presents the help window in response to a user-generated help signal.

1           10. The user computer of Claim 9, wherein the computer readable code  
2           presents the help window simultaneously on the monitor with at least a portion of the web  
3           page.

1           11. The user computer of Claim 9, wherein the help window includes a help  
2           frame, and a table of contents frame contiguous to the help frame and pertaining thereto.

1           12. The user computer of Claim 11, wherein the help window further includes  
2           a navigation frame contiguous to at least one of the table of contents frame and the help  
3           frame.

1           13. The user computer of Claim 12, wherein the table of contents frame  
2           presents hypertext links to hypertext help files pertaining to the web page.

1           14. A computer-implemented method for presenting a help window on the  
2 display area of a monitor associated with a user computer along with at least a portion of  
3 a web page obtained from a server by a browser in the user computer via a wide area  
4 network, comprising:

5                 downloading the web page from the server;  
6                 receiving a help signal;  
7                 in response to the help signal, allocating a portion of the display area for  
8 a help window; and  
9                 presenting help information on the help window, the help information  
10 pertaining to the web page, wherein the information in the help window describes  
11 how to accomplish functions in the web page.

12           15. The method of Claim 14, further comprising:

13                 dividing the help window into a help frame and a table of contents frame  
14 contiguous to the help frame and pertaining thereto.

15           16. The method of Claim 15, further comprising dividing the help window into  
16 a navigation frame contiguous to at least one of the table of contents frame and the help  
17 frame.

18           17. The method of Claim 14, wherein the table of contents frame presents  
19 hypertext links to hypertext files pertaining to the web page.

20           18. The method of Claim 14, further comprising obtaining the help information  
21 in a file from the server.

22           19. A computer program device comprising:  
23                 a program storage device readable by a digital processing apparatus; and  
24                 a program on the program storage device and including instructions executable  
25 to cause the digital processing apparatus to present on a monitor associated with a user

5 computer that executes a browser help information simultaneously with a page obtained  
6 by the browser from a server by:

7 presenting a web page from the server on the monitor associated with the  
8 user computer; and

9 selectively presenting a help window on the monitor associated with the  
10 user computer, the help window containing information pertaining to the web  
11 page from the server computer, wherein the information in the help window  
12 describes how to accomplish functions in the web page.

13 20. The computer program device of Claim 19, wherein the program is further  
14 to cause the digital processing apparatus to present the help window in response to a  
15 user-generated help signal.

1 21. The computer program device of Claim 20, wherein the program is further  
2 to cause the digital processing apparatus to present the help window simultaneously on  
3 the monitor with at least a portion of the web page.

22. The computer program device of Claim 21, wherein the program is further  
to cause the digital processing apparatus to present in the help window a help frame, and  
a table of contents frame contiguous to the help frame and pertaining thereto.

1 23. The computer program device of Claim 22, wherein the program is further  
2 to cause the digital processing apparatus to present in the help window a navigation frame  
3 contiguous to at least one of the table of contents frame and the help frame, the table of  
4 contents frame presenting hypertext links to hypertext files pertaining to the web page.

1 24. A method of providing help information for a browser site monitor that  
2 displays a web site page, the help information containing information relevant to the web  
3 site page, the method including the server-executed steps of:  
4 receiving from a browser a request for a web site page;

5                 returning to the browser the requested web site page and computer-executable  
6                 instructions for displaying a help window containing information relevant to the web site  
7                 page, wherein the information in the help window describes how to accomplish functions  
8                 in the web page;

9                 receiving from the browser a request for information to be displayed in a help  
10                window corresponding to a function of the web site page; and

11                returning to the browser a file containing the requested information.

1                 25.         A method of presenting help information on a browser site monitor that  
2                 displays a web site page, the help information containing information relevant to the web  
3                 site page, the method including the computer-executed steps of:

4                 providing from a browser site a request to a server for a web site page;

5                 receiving at the browser site the web site page together with computer-executable  
6                 instructions for displaying a help window containing information relevant to the web site  
7                 page;

8                 displaying the web site page on a browser site monitor;

9                 receiving a help request at the browser site for a function of the web site page;

10                providing from the browser site a request to the server for help information  
11                relevant to the function, wherein the information in the help window describes how to  
12                accomplish functions in the web page;

13                receiving the help information at the browser site; and

14                displaying the help information in a help window on the browser site monitor.